

Rental Policies – Party

Party item rental charges are calculated by days out, with the minimum being up to 2-days. Since we are closed on Sundays, a 2-day rental will cover the whole weekend, from Friday through Monday. Rental prices do not include delivery, fuel, damage waiver, or sales tax.

Delivery is available for rentals that equal a minimum of \$100 before tax, damage waiver, and delivery charges. Standard delivery charges include a fuel charge and location charge based on the delivery address. Standard delivery does not include set up and take down of items, but these services are available for an additional labor charge, or included in the rent of certain tents. Additional charges may also apply for timed orders, after hours orders, same-day pickups, and load/unload distance.

For will call orders, a refundable deposit would be due to reserve. For delivery orders, a 25% down payment of the rent plus any applicable refundable deposits would be due to reserve. Refundable deposits are based on items rented, with the minimum being \$60. DEPOSITS MUST BE ON CREDIT CARDS – NO CASH – NO EXCEPTIONS.

We accept cash and all major credit cards. Business checks are also accepted, but must be submitted no later than 2 weeks prior to order date unless otherwise authorized.

Rent must be paid before receipt of items unless otherwise authorized. For will call orders, rent can be paid upon pickup. For delivery orders without tents, rent is due the day before the delivery date. For delivery orders with tents, rent is due 2-weeks prior to the delivery date.

If you need to cancel you are required to give 14-days notice or your deposit will be forfeited. Orders that are cancelled the day-of, forfeit deposit and any rent paid. You may change the date of your order, but restocking fees may apply if your order has been pulled or loaded.

All items must be returned clean, in particular glassware, china, flatware and food service items. If items are not returned clean, cleaning charges may apply.

An optional damage waiver is available on all rental items to cover you for any incidental damage that may occur to the items while they are in your possession. If you opt to not get the damage waiver, you would be liable for the replacement cost of all damaged items. The damage waiver would not cover any missing items.

All prices are subject to change without notice.

These policies do not supersede what is stipulated in the signed rental contract - please refer to our rental agreement for complete terms and conditions.